

## Rejection and Exemption of Specimens

- ❖ In order to assist our personnel in processing your specimen or consultation as quickly as possible, please make sure to include all of the requested patient information.
- ❖ Specimens received without proper patient information **cannot be processed until the information is received from the primary care physician**, College of American Pathologists (CAP) and Joint Commission on Accreditation of Hospitals (JCAH) regulations.
  - ❖ If there is incomplete or missing information, our secretarial staff will contact your facility in order to obtain the information necessary to process your specimen as soon as possible.

**Note:** Secretaries, laboratory supervisor, technicians, and students **cannot give patient diagnosis information over the phone**; only the Ocular pathologist can give this information to a referring physician or pathologist. If information is given over the phone by the pathologist, the conversation will be documented in the final patient report for permanent record.